

PowerOn™ Extensions

Meet your operational and regulatory needs more efficiently.

PowerOn took the Outage Management business by storm in 2000. Many benefits were realized by tying the OMS puzzle into GIS. Circuits were kept up-to-date by GIS personnel, dispatchers knew where things were happening, and outages could be managed by circuit instead of town. The revolution continues and today there's a vibrant community of companies running PowerOn. We've been there since Day One and we've continued to provide support to this unique product. Need to install PowerOn? Want to tune your existing installation? Did somebody just call and ask you to make PowerOn do more? We've been there. We know PowerOn inside and out.

We have developed several proprietary PowerOn Extensions to enhance PowerOn functionality in order to meet each electric utility's specific operational or regulatory needs.

ETOR (Estimated Time of Restoration)

ETOR makes it possible for utilities to better manage restoration information for customers by enabling them to access a single, complete list of outages and make updates to it within seconds.

Version Upgrades, 2.5 to 4.0

Each PowerOn upgrade that is released requires modifications to a utility's customizations, code, and logic. InMaps takes the pain of this complex process away from its clients. We have built a robust methodology to ensure that customizations and "glue code" are all considered during an upgrade.

Interactive Voice Response (IVR) Callback

During an outage, efficiency in communication is key. Has power been restored to affected customers? The customer knows the answer. InMaps has developed IVR Callback to automate this information gathering process. IVR Callback will automatically call affected customers to confirm that they have power as soon as an outage is closed. If they do not, they are asked to simply press a button on their phone and the outage is automatically reopened with the difference in outage times being reconciled automatically.

For more information, please email info@inmaps.com or call (603) 968-3670.

Extension Highlight

CIS (Banner) Interface

InMaps developed the CIS (Banner) Interface to enable customer service representatives to instantly access customer circuit information upon receipt of a call so that they can have an informed dialogue with the customer. CIS (Banner) Interface is a unique trouble call interface between a Banner CIS implementation and PowerOn as well as a Topology and Outage History interface from PowerOn to Banner. The latter is an extension to the PowerOn Archiver and makes all PowerOn data available to the customer service representatives in their CIS application. The topology interface pushes connectivity information for every customer, from transformer to substation, back to the billing system.

Other PowerOn Services:

- *Customize the PowerOn Control Window to meet business requirements*
- *PowerOn support*
- *Enhance PowerOn functionality*



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GE Energy

About InMaps

InMaps provides geospatial consulting services for natural gas and electric utilities, with special emphasis in Smallworld systems. Consulting services include application development, technology upgrades, PowerOn® support, system integration, compliance reporting, training, and on-site services. Products include GPS Locator and Dimension Toolkit. Field solutions include Automated Driving Survey, for the natural gas industry, and Mobile GIS, which gets Smallworld into the field. InMaps is a GE Energy Value Added Reseller.



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